



Privacy Policy

Tom's Massage Therapy

Effective From: 8 June 2025

1. Introduction

Tom's Massage Therapy ("we", "our", "us") is committed to protecting your privacy. This policy explains how we collect, use, store and protect your personal information when you use our website or services.

2. Information We Collect

We may collect:

- Personal details: name, address, phone number, email
 - Health information relevant to your treatment
 - Appointment details: dates and treatment types
 - Payment information (processed securely via third-party providers)
 - Website usage data (e.g., forms submitted)
-

3. How We Use Your Information

Your information is used to:

- Provide and manage massage therapy services
 - Communicate about appointments and treatments
 - Process payments and issue receipts
 - Comply with legal obligations
 - Improve services and website experience
-

4. Sharing Your Information

We do not sell or rent your personal data. We may share information with:

- Service providers (e.g., payment processors, IT support)
- Legal or regulatory authorities if required
- Healthcare professionals, when necessary for treatment

5. Data Security

We store personal data securely and take appropriate measures to protect it from unauthorised access, loss or misuse. Data is retained only as long as necessary.

6. Your Rights

You have the right to:

- Access your personal data
- Request corrections or deletion
- Object to or restrict certain processing

To exercise your rights, please contact us.

7. Cookies

Our website uses cookies to improve user experience. Cookies do not collect personally identifiable information. You can manage cookies via your browser settings.

8. Contact Information

For questions about this policy or your data, contact:

Tom's Massage Therapy

Email: tom@tomsmassagetherapy.co.uk

Phone: 07751436068

Address: 301 Uppingham Road, Rowlatts Hill, Leicester, LE5 4DG